



Agora Inc. Introduces New Developer Tools and Resources to Accelerate the Adoption of Real-Time Engagement

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Agora Debuts First-of-Kind Experience Level Agreement, Agora RTE App Builder and Agora Extensions Marketplace

SANTA CLARA, Calif., Oct. 13, 2020 /PRNewswire/ -- [Agora, Inc.](#) (NASDAQ: API), a Real-Time Engagement (RTE) platform-as-a-service provider, today announced during CEO Tony Zhao's keynote address at the annual [RTE2020](#) conference the creation of new tools and resources for developers who are interested in integrating Real-Time Engagement (RTE) technology into their web, mobile and desktop applications. The Experience Level Agreement (XLA), [Agora RTE App Builder](#) and [Agora Extensions Marketplace](#) will not only help speed up the adoption of voice, video and streaming technology, they will provide developers with an unparalleled level of support and quality assurance.



In a recent customer survey conducted by Agora, 37% of respondents said they would be willing to pay more to stream live audio and video content over platforms that guarantee quality of experience. To meet this burgeoning customer need and a widespread demand for RTE, Agora's roll-out of these new tools and resources couldn't come at a better time.

"At Agora, we pride ourselves on being developer friendly and customer centric -- and that's not just a platitude. If there are actions we can take to make the adoption of RTE easier, we won't hesitate to answer the call," said Tony Zhao, CEO at Agora. "Our new XLA, Agora RTE App Builder, and Agora Extensions Marketplace were made by and for developers to address day-to-day pain points and provide a network of support throughout their entire journey with us."

Agora invites developers to explore these new features and join the beta programs.

- **The Experience Level Agreement (XLA):** The *first-ever* industry user experience agreement to guarantee performance beyond the typical platform availability or up time. The four core KPIs that we will use for XLA are:
 - Channel Join Success Rate
 - Video Fluency
 - Audio Fluency
 - Transmission Latency

Agora is currently piloting XLA in select regions and will gradually roll out to more regions and customers.

- **Agora Extensions Marketplace:** An ecosystem of state-of-the-art, pre-configured extensions from many of the Agora Technology Partners. Not only will the Extensions Marketplace create opportunity for the entire RTE ecosystem, but it will also make it easy for customers to easily enable different technologies like content moderation or face filters with ease by providing:
 - A simple, discoverable directory that will allow customers to learn about and activate various partner extensions right from Agora's dashboard (early partner commitments include [LearnCube](#), [Banuba](#), [TurboBridge](#), [Spectrum Labs](#), and [Loom.ai](#))
 - Easy activation with a simple configuration wizard

- o Unified billing directly in the Agora Console

All partners with a compelling RTE technology are invited to visit <https://www.agora.io/extensions> to learn more and apply to be a launch partner.

- **Agora RTE App Builder:** Agora's no-code tools that allows anyone to create a production-ready RTE app with no coding required. It is free to all registered developers and comes with 10k free minutes each month, free developer support, and access to Agora Analytics, an industry-leading diagnostic and user insight tool. The Agora RTE App Builder features:
 - o Quick deployment to iOS, Android, Web, MacOS, Windows, and Linux from the auto-generated codebase
 - o Configurable features include chat, pre-call screen, cloud recording, PSTN dial in, and screen sharing
 - o Customizable templates, color, and UI layout

The public beta of Agora RTE App Builder is available today at <https://appbuilder.agora.io>.

To learn more about Agora's RTE technology, visit [Agora.io](https://www.agora.io).

About Agora, Inc.

Agora's mission is to make Real-Time Engagement ubiquitous, allowing everyone to interact with anyone, in any application, anytime and anywhere. Agora's platform provides developers simple, flexible, and powerful application programming interfaces, or APIs, to embed real-time video and voice engagement experiences into their applications.

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